

WARRANTY INFORMATION

PARTS AND LABOUR

New Air warrants to the original purchaser of every New Air refrigerated unit, the cabinet and all parts thereof, to be free from defects in material or workmanship, under normal and proper use and maintenance service as specified by New Air and upon proper installation and start-up in accordance with the user guide supplied with each New Air unit. New Air obligation under this warranty is limited to a period of 1 year from the date of original installation or 15 months after shipment date from New Air, whichever occurs first.

Exclusions: travel charges, time, mileage, or additional charges. For full warranty description and procedures, please visit the New Air website.

COMPRESSOR

In addition to the warranties stated above, New Air warrants its hermetically and semihermetically sealed compressors to be free from defects in both material and workmanship under normal and proper usage and maintenance service for a period of two (2), three (3) or four (4) additional years (depending on the unit) from the date of original installation but not to exceed five (5) years and three (3) months after shipment from the manufacturer.

This warranty does not include parts or labour coverage for a component failure or other damage resulting from:

- Electrical power failure to the unit for any reason.
- Operating the product beyond the specifications set in the product's manual.
- Failure to clean and maintain as set forth in the product's manual.
- Installations that are not in accordance with the instructions in the product's manual.

NEW AIR HAS THE RIGHT TO VOID THE WARRANTY IF ISSUES ARE FOUND TO BE CAUSED BY AN IMPROPER INSTALLATION AND/OR INAPPROPRIATE USAGE OF THE UNIT.